ADVANZIA BANK

Capitol App functionalities
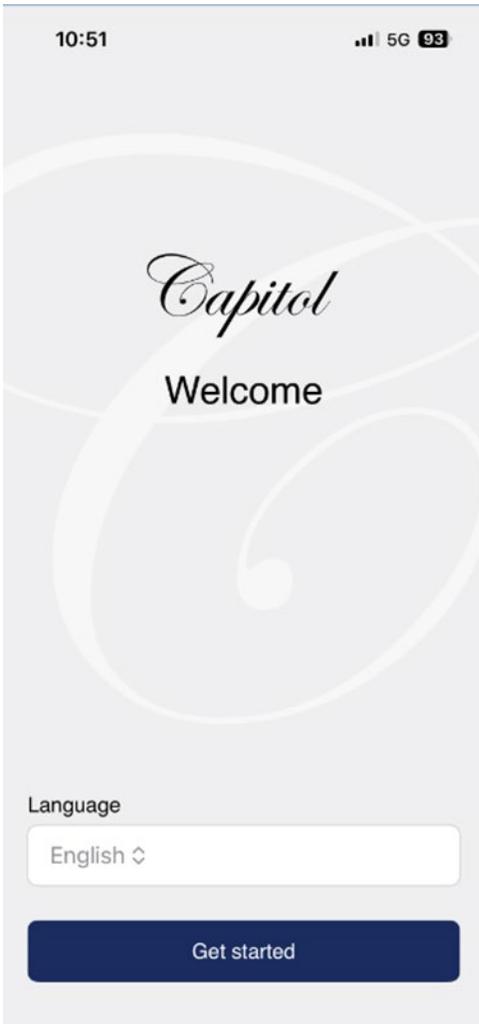
LUXEMBOURG MARCH 2025

CAPITOL APP – TABLE OF CONTENTS

REGISTRATION

✓ Identification

✓ OTP verification

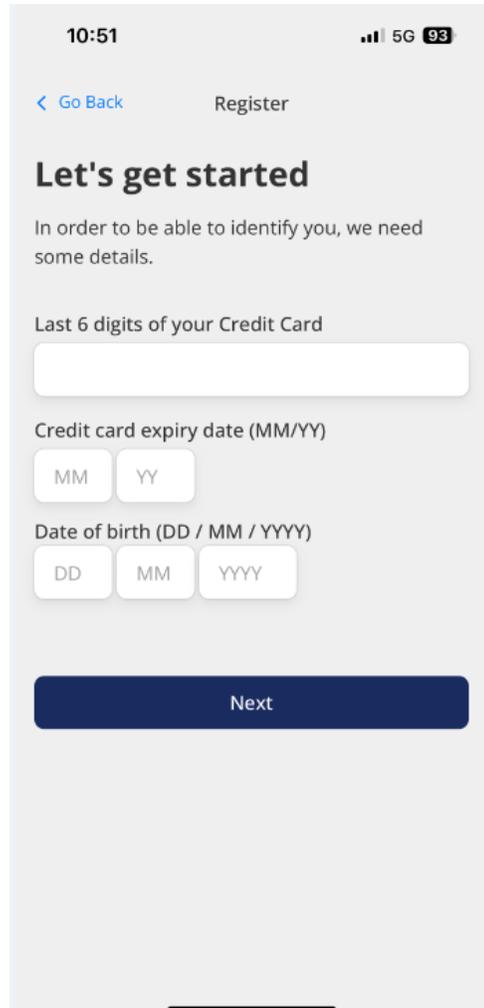✓ New user device registration

✓ Existing user device registration

REGISTRATION

✓ Passcode / Biometrics setup

Choose passcode

This passcode will be used to access your app in the future.

Your passcode cannot contain consecutive or repeating numbers like 1234 or 1111.

Confirm passcode

Please confirm your new 4-digit passcode.

Your passcode cannot contain consecutive or repeating numbers like 1234 or 1111.

After ALM upgrade R14

Enable Face ID

Log in using Face ID instead of your password for easy account access

Enable Face ID

Activate later

Enable Touch ID

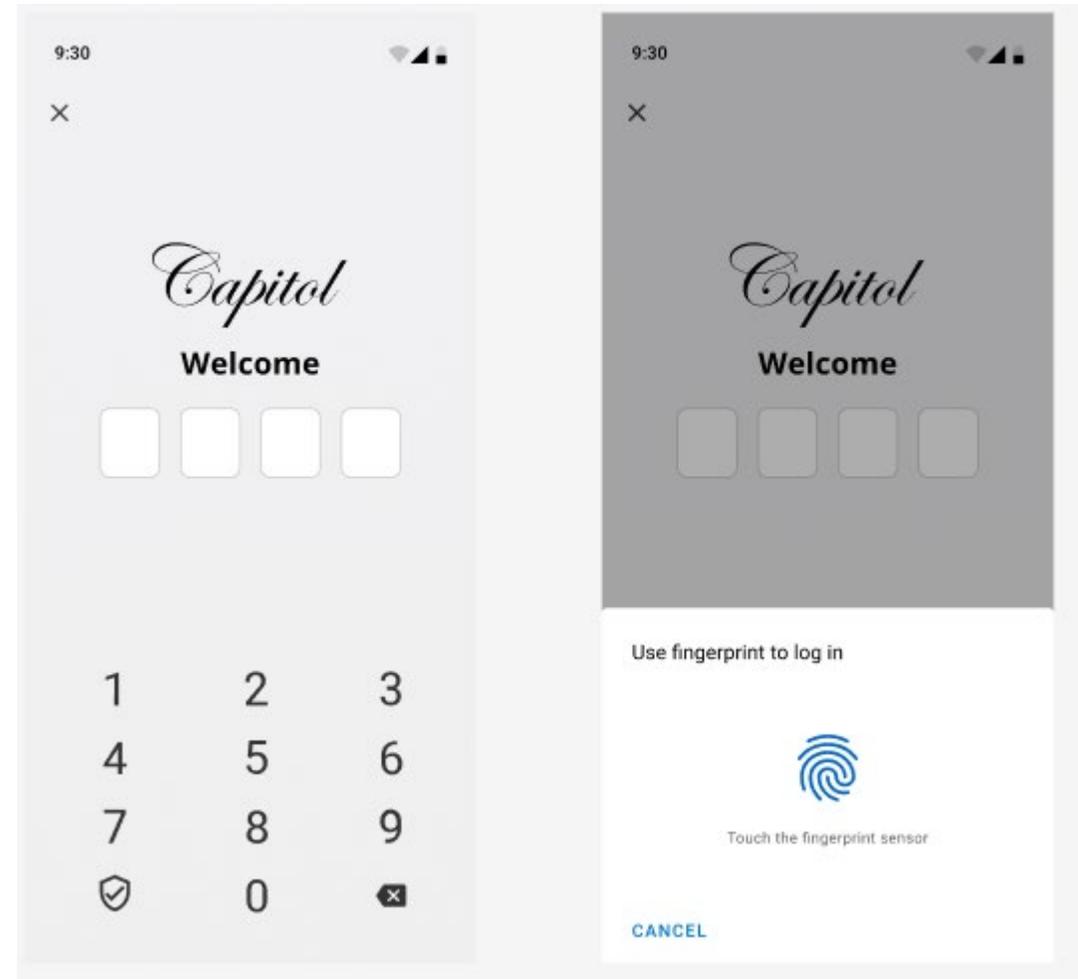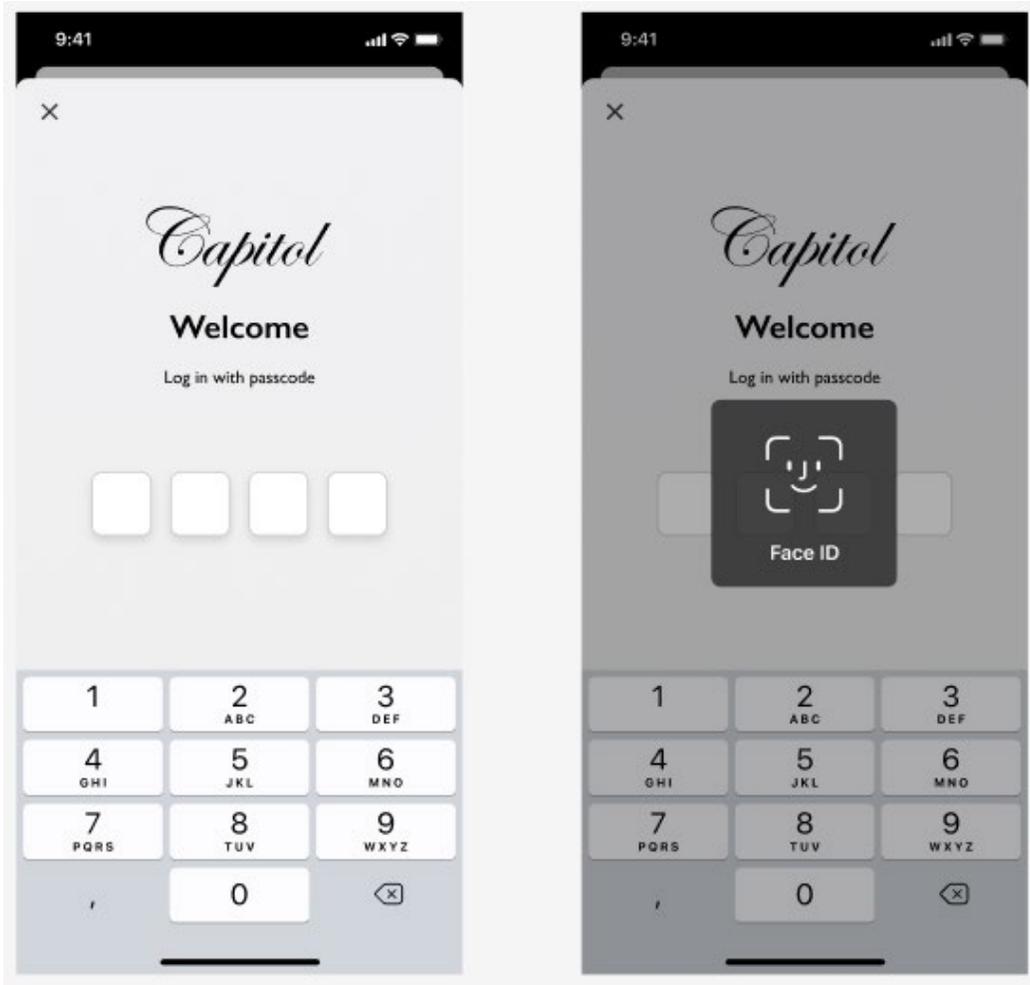Log in using Touch ID instead of your password for easy account access

Enable Touch ID

Activate later

LOGIN

✓ App login with passcode or biometrics

FORGOT PASSWORD

- ✓ Password reset
- ✓ Enter username
- ✓ Receive email with link
- ✓ SMS OTP verification
- ✓ Choose new password

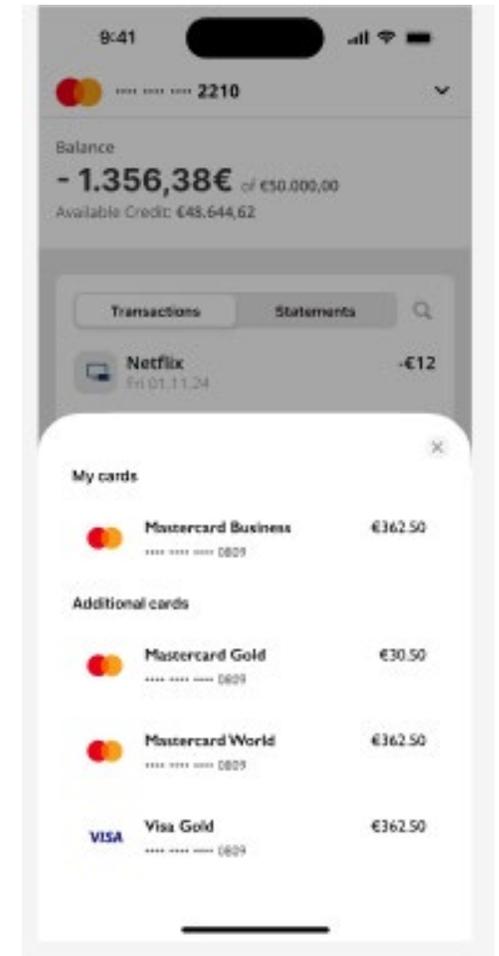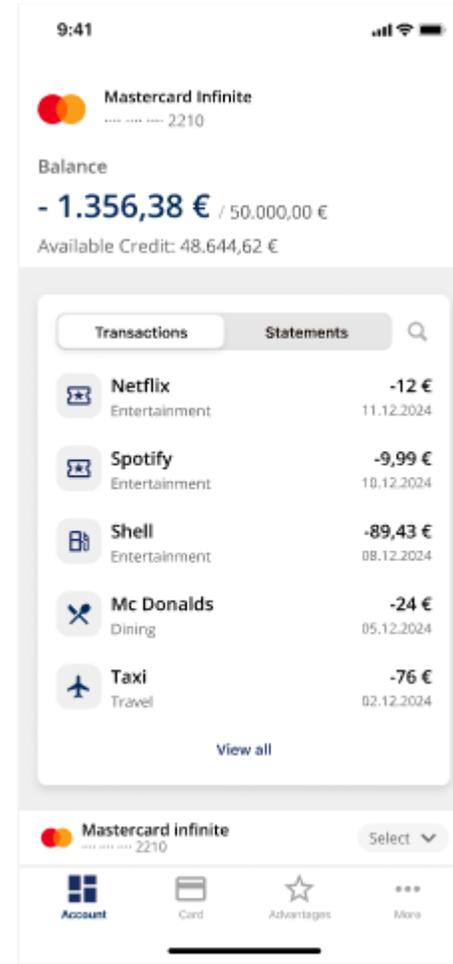14:23 ⏺⏺ 5G 79

< Go Back

Forgot password?

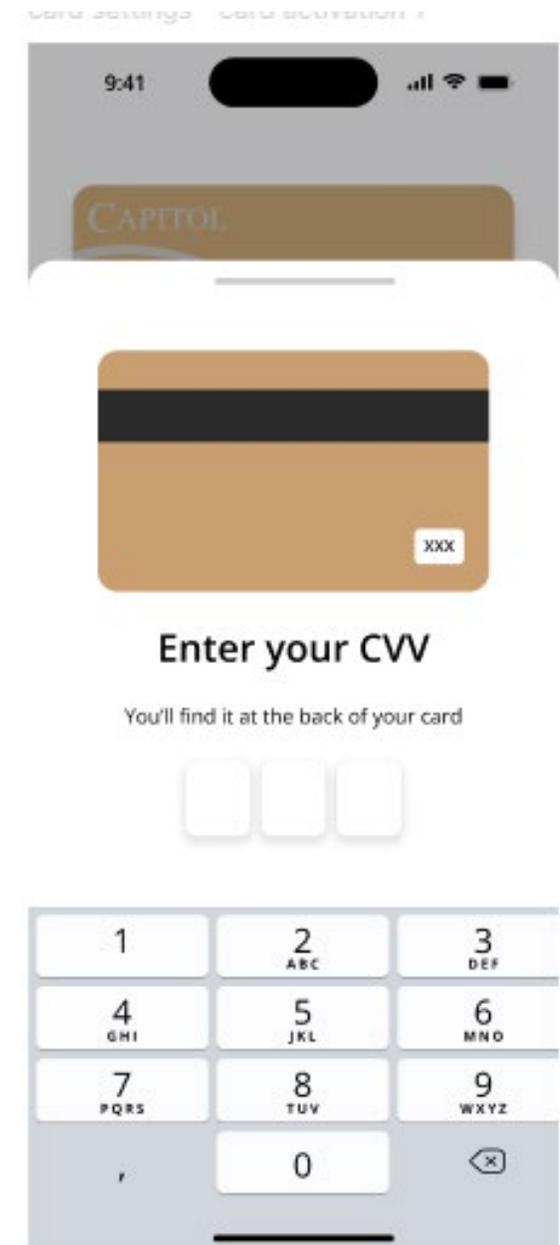Enter your username and we will send you instructions on how to create a new password

Username

Next
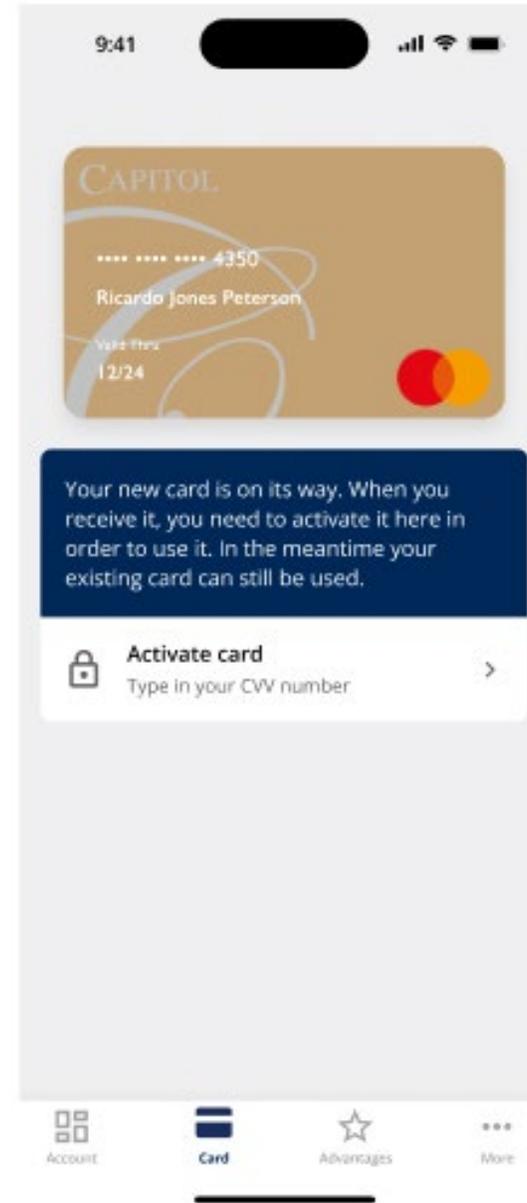
ACCOUNT VIEW

✓ Entry point in Capitol app after Login

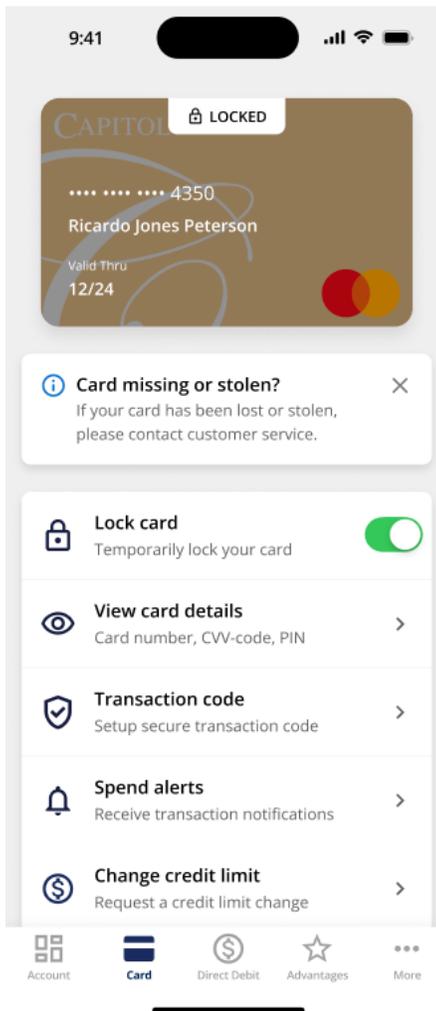✓ Transaction and statement view
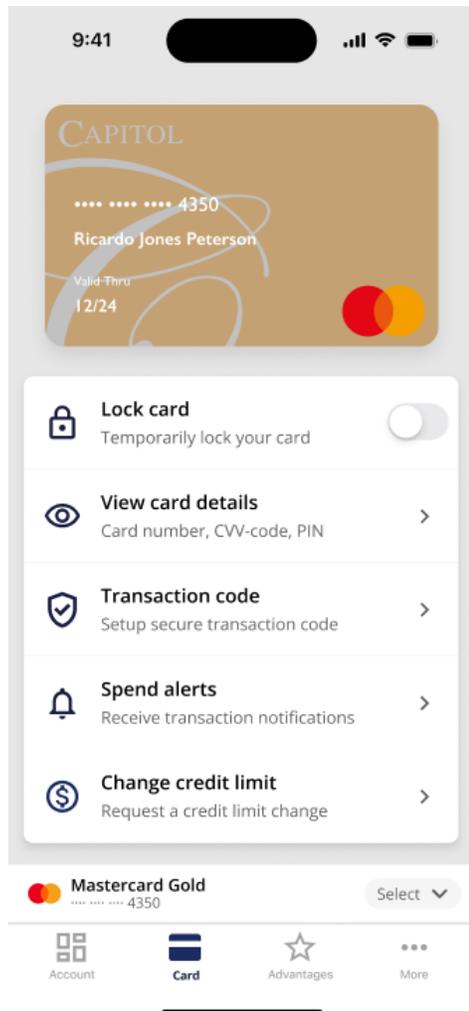
✓ Account selection at the bottom

CARD MANAGEMENT – CARD ACTIVATION
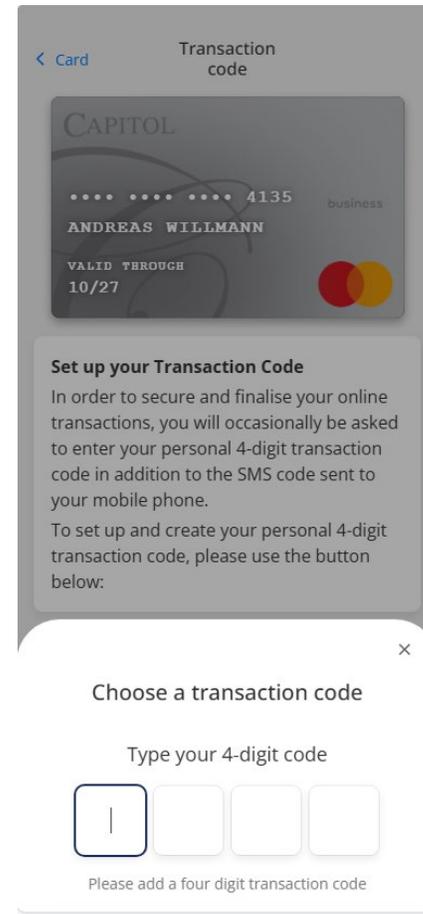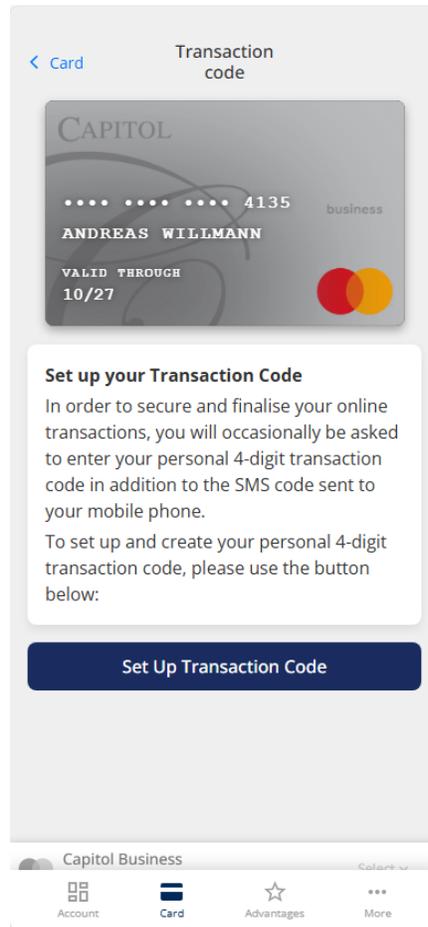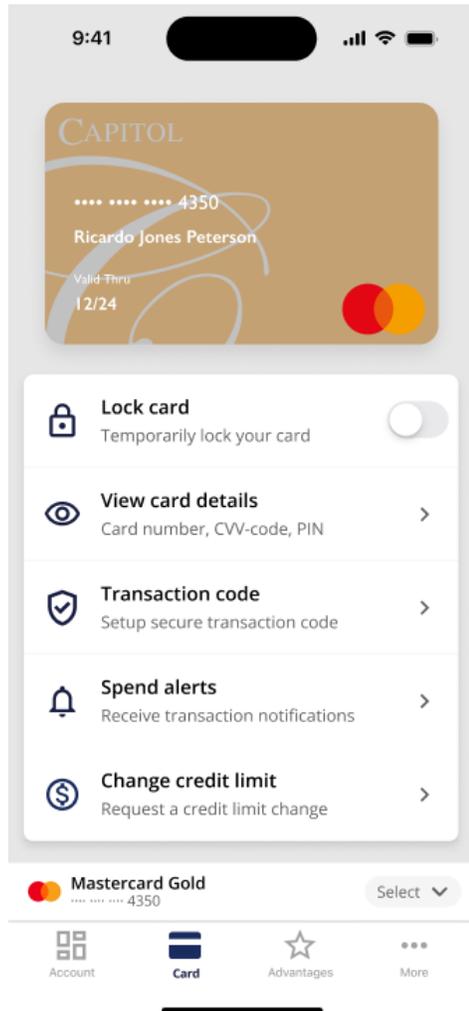
___

✓ Activate card by entering CVV

CARD MANAGEMENT – LOCK CARD
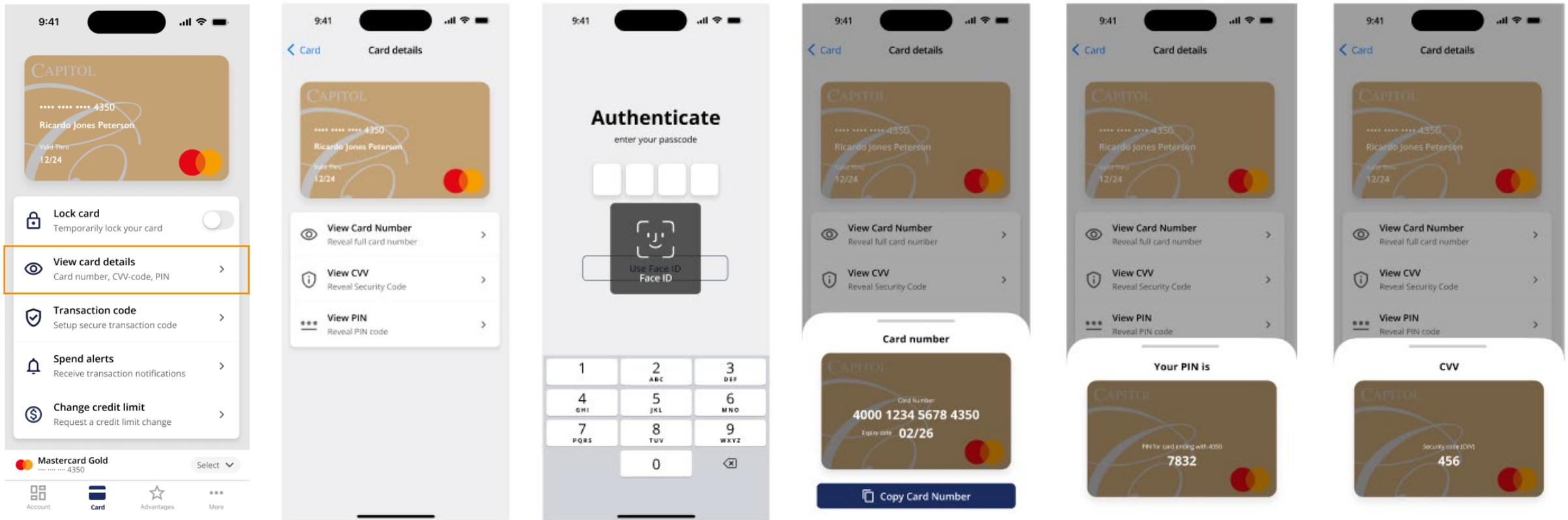
✓ Card image + Lock & Unlock your card

CARD MANAGEMENT –TRANSACTION CODE SETUP

✓ Transaction Code setup

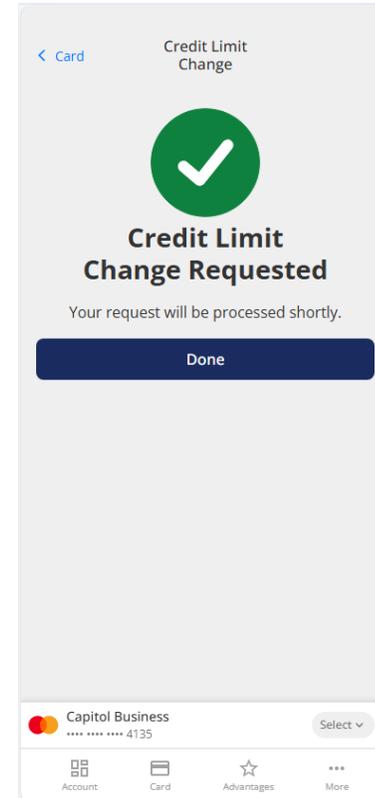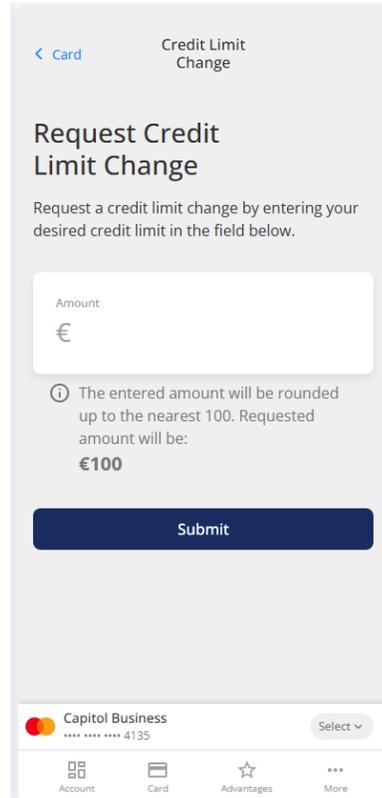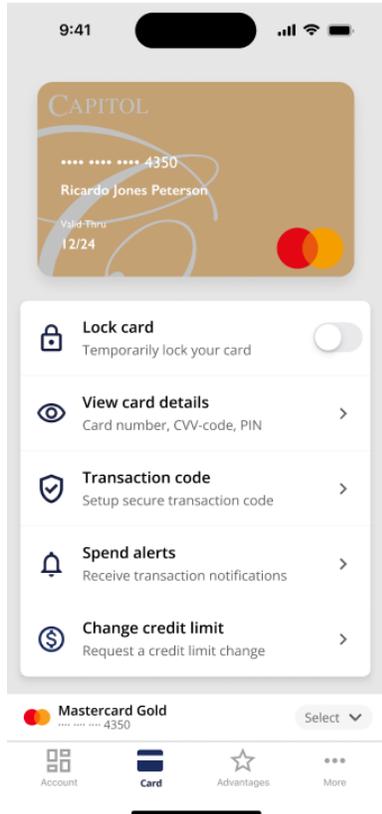# DIGITAL CARD – REVEAL CARD DETAILS

✓ Display PAN

✓ Display CVV

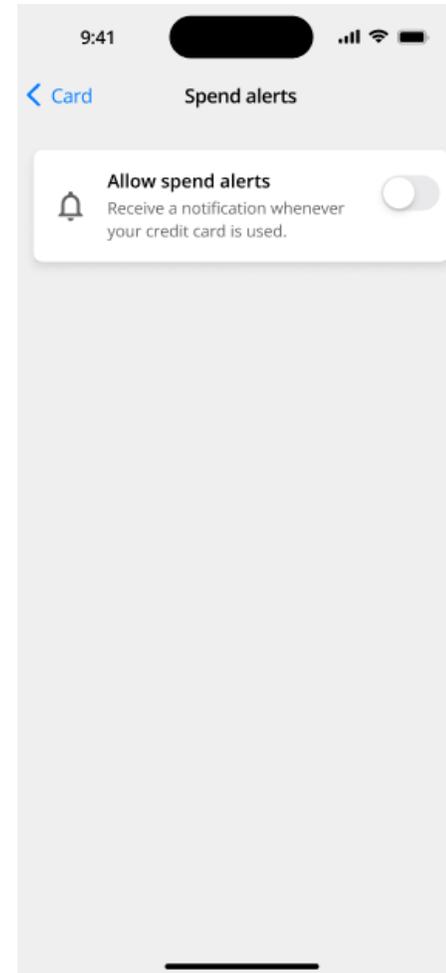✓ Display PIN (function can replace need of PIN reminders by letter)
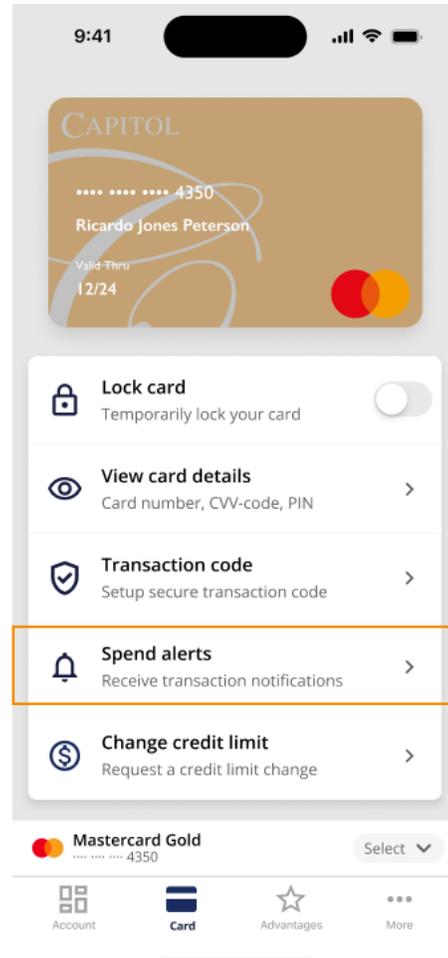
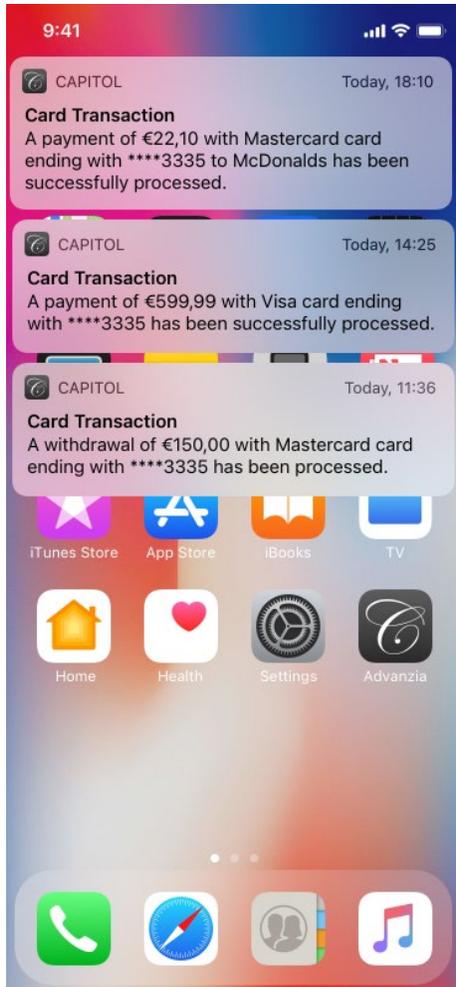# CREDIT LIMIT CHANGE

✓ Request will be transferred to the Bank for approval

CARD MANAGEMENT - SPEND ALERTS
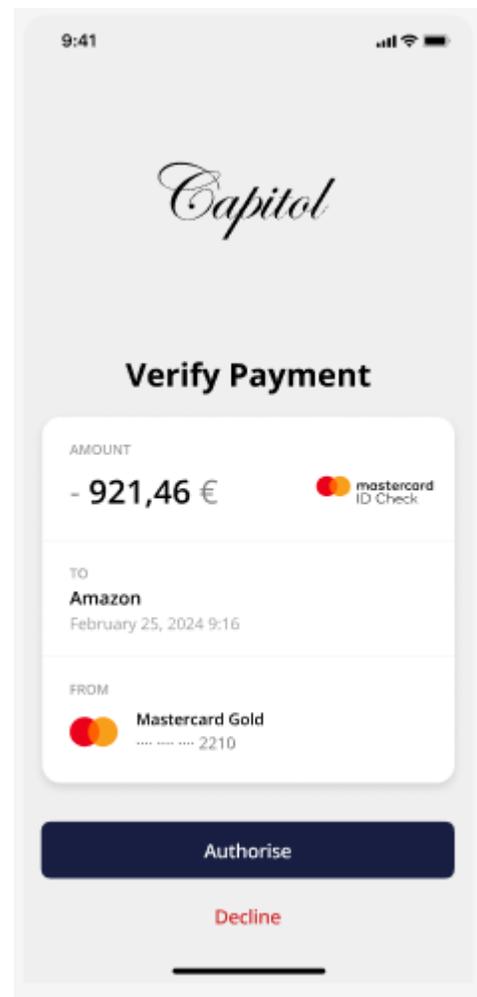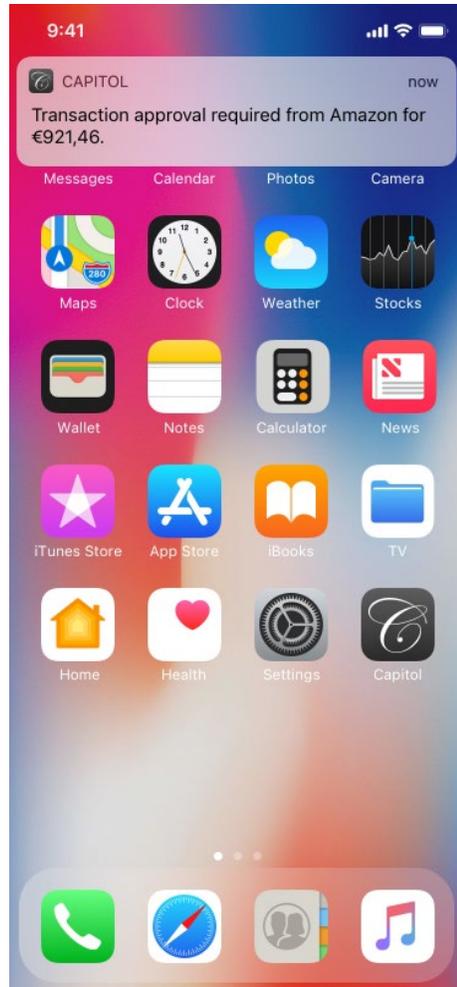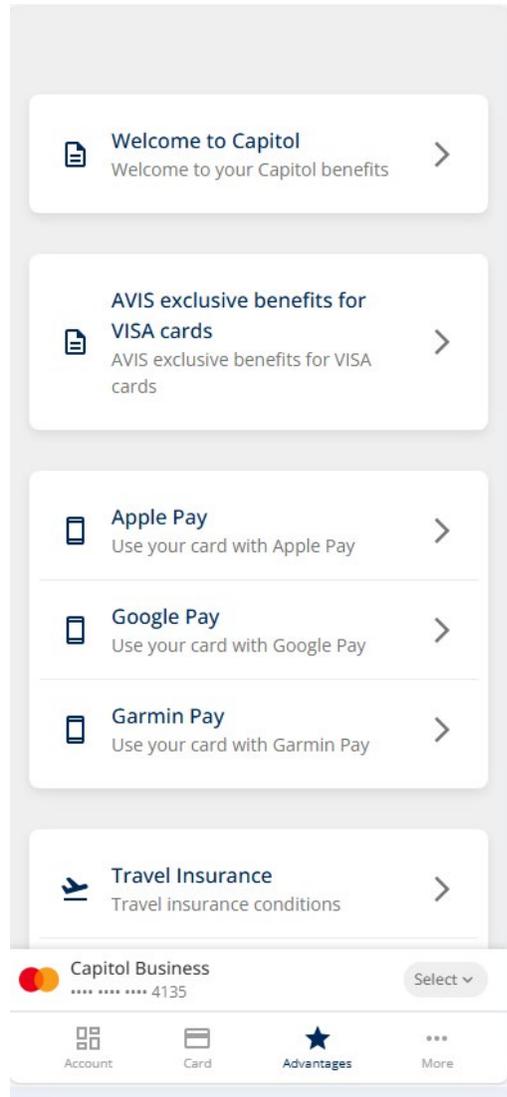
✓ Spend alert notifications   ✓ Spend alert management
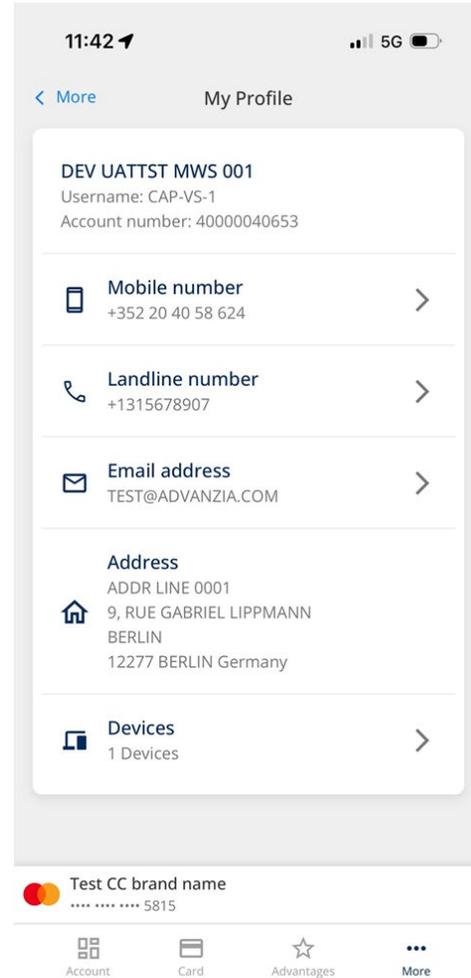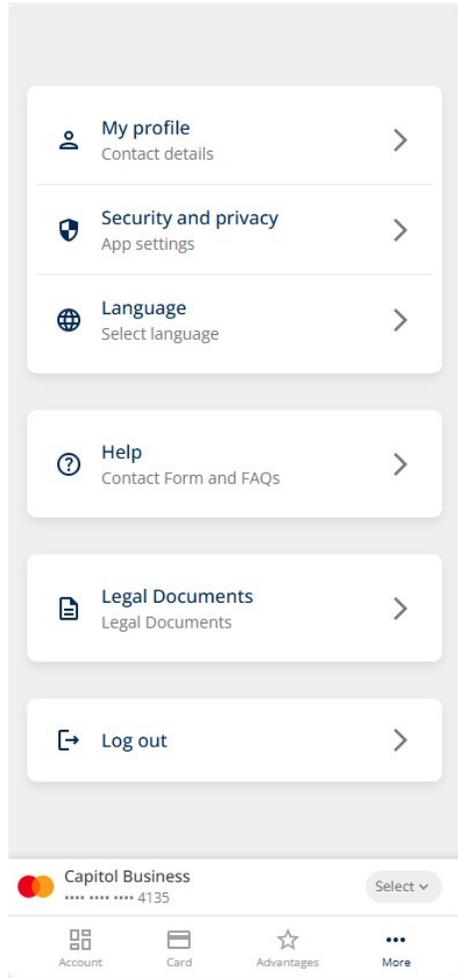
SCA ONLINE TRANSACTION CHALLENGE

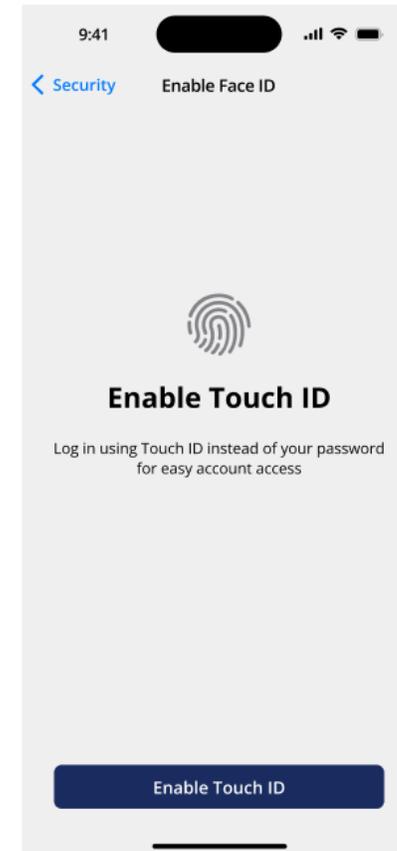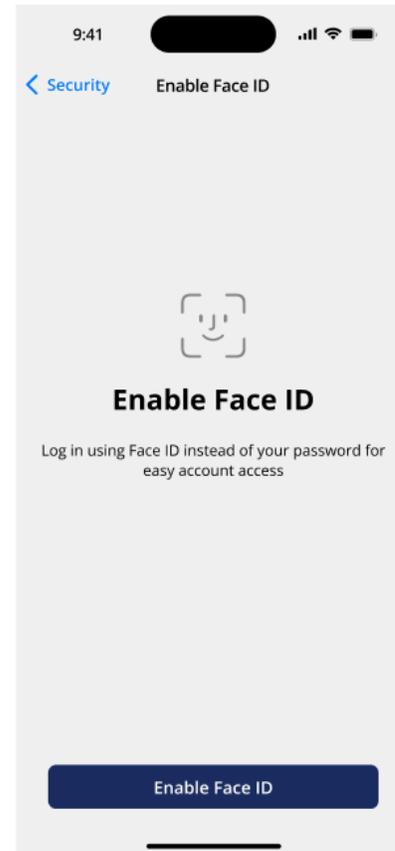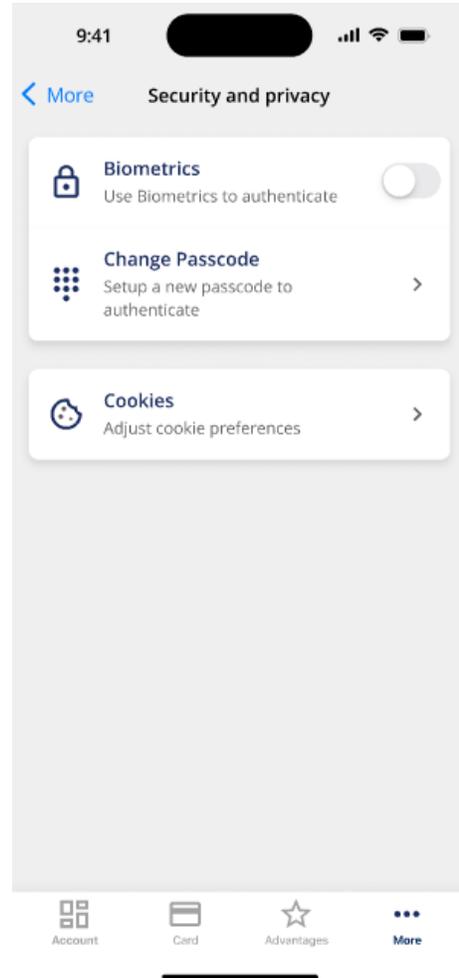✓ SCA online transaction challenge initiated via push notification

ADVANTAGES

MORE MENU – USER PROFILE

MORE MENU – SECURITY & PRIVACY
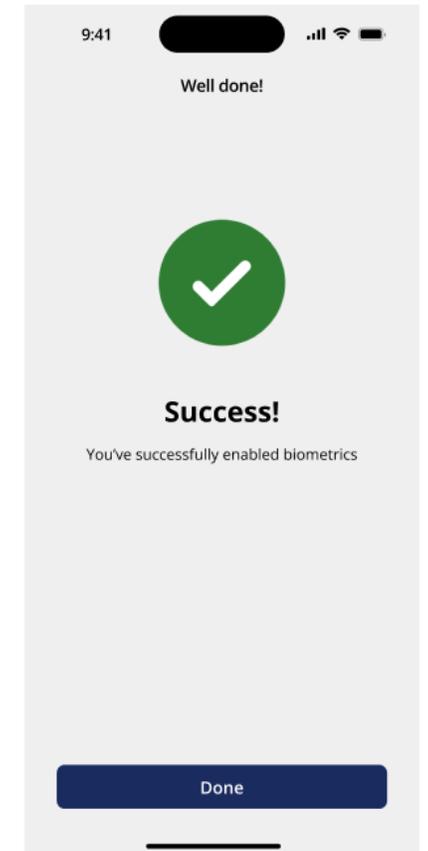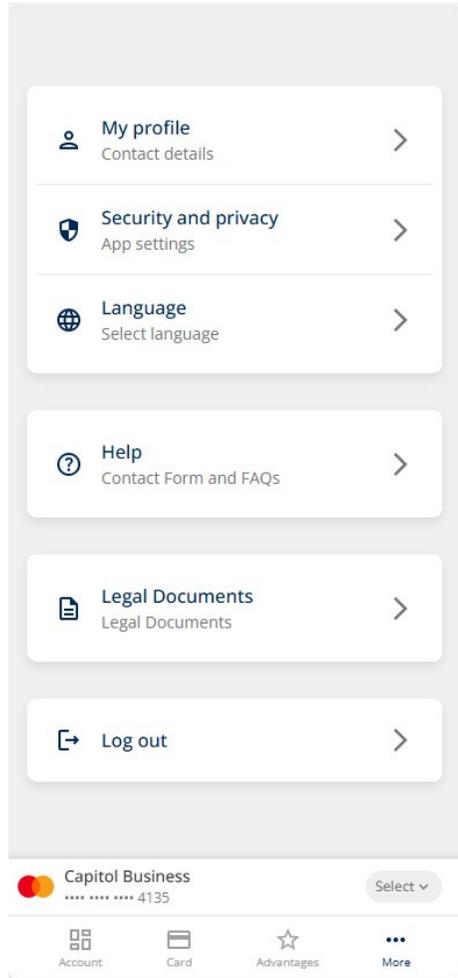
MORE MENU – CHANGE PASSCODE

MORE MENU – LANGUAGE

MORE MENU

My profile
Contact details

Security and privacy
App settings

Language
Select language

Help
Contact Form and FAQs

Legal Documents
Legal Documents

Log out

Capitol Business
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Select ∨

Account   Card   Advantages   More

< More   Help

FAQ
View our frequently asked questions

Send us a message
Your message will be sent directly to our customer service department who will get back to you shortly

Select topic

Select a topic ∨

Your message

Please type your message here

0/1000

Send

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Select ∨

Account   Card   Advantages   More
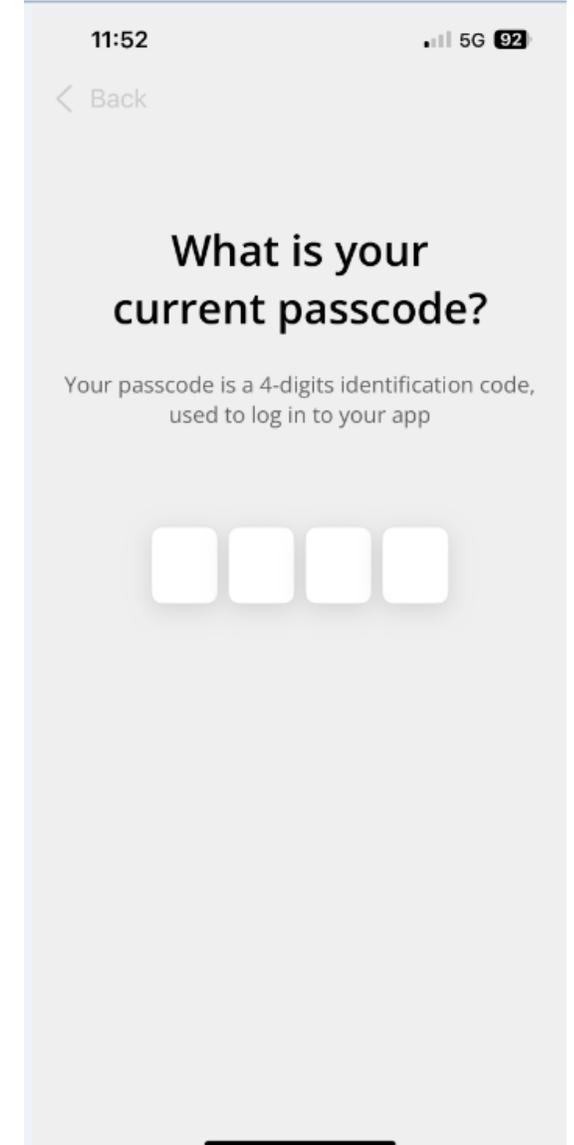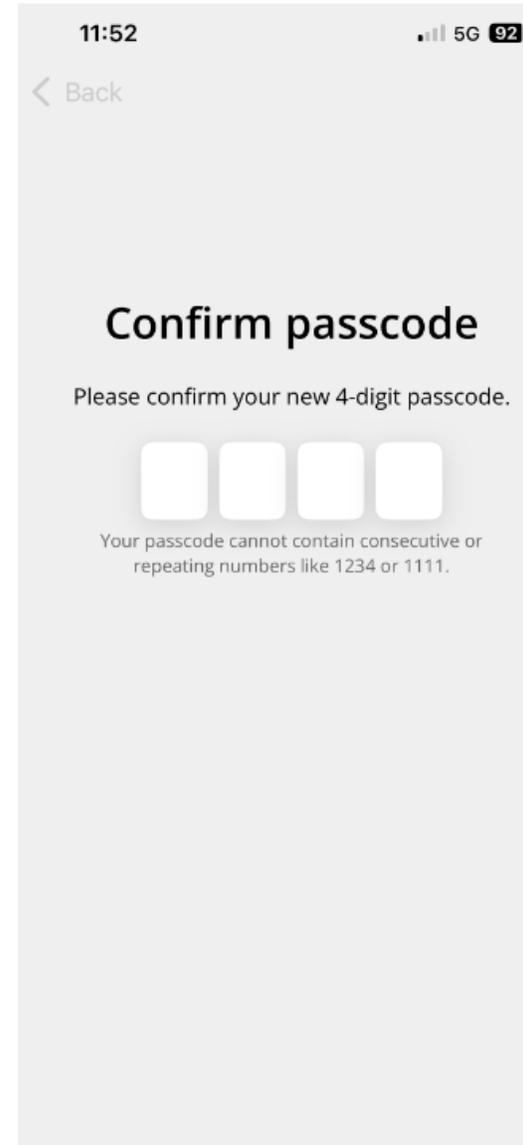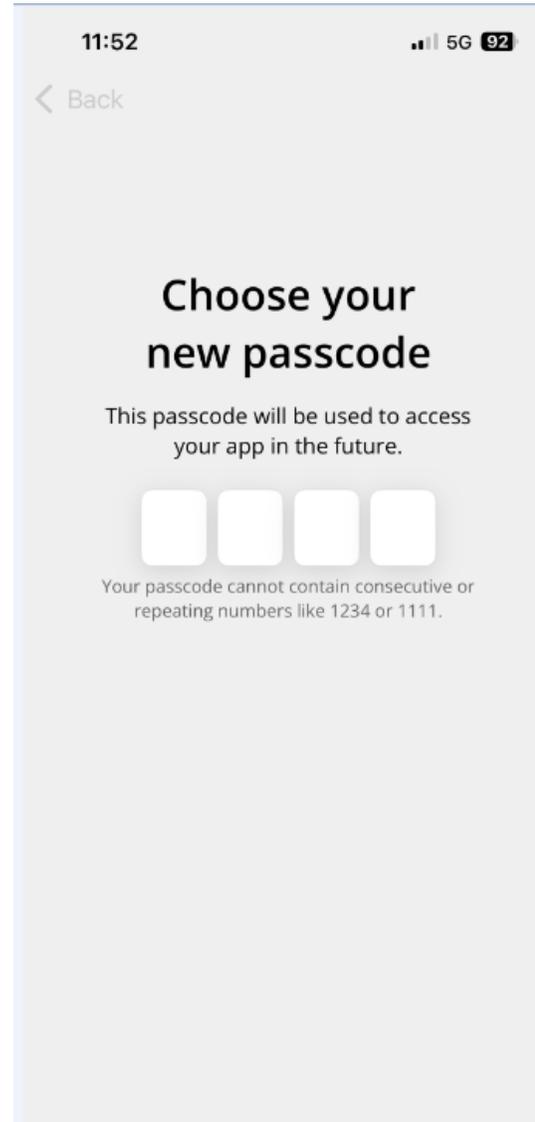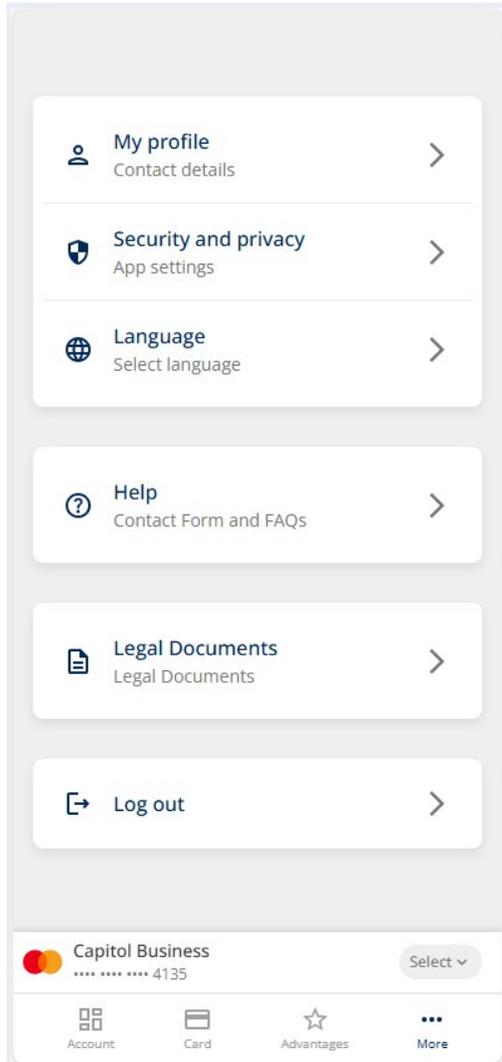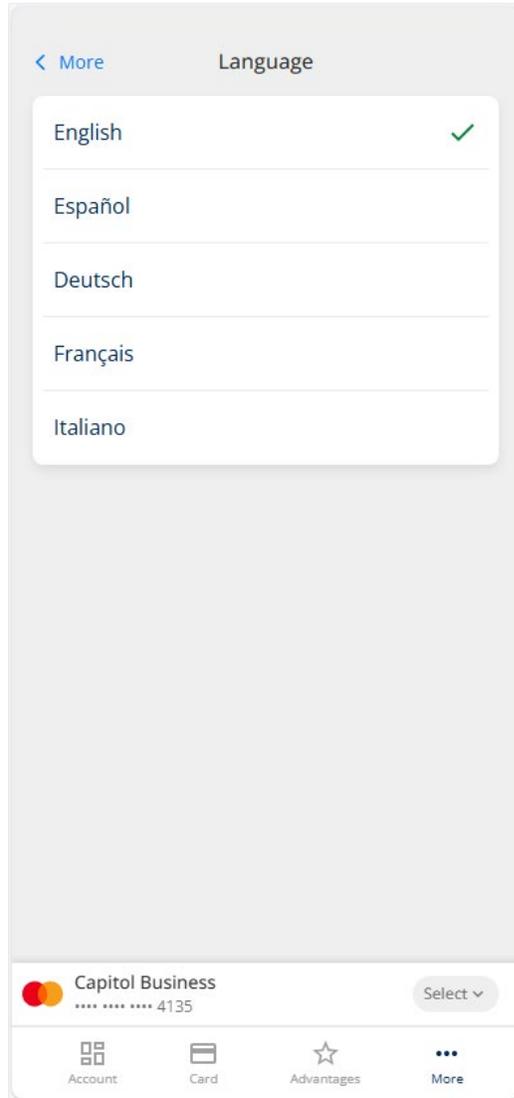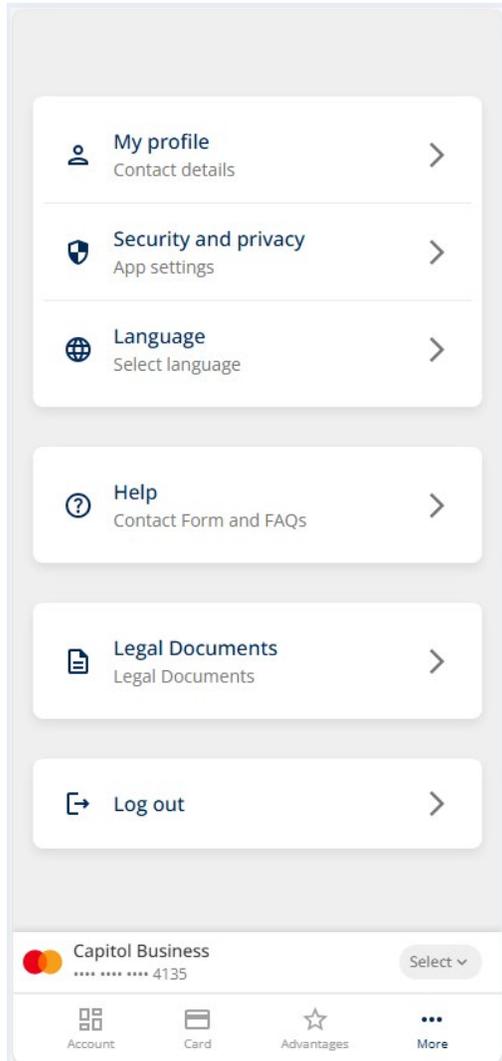

< More   Legal Documents

General Terms and Conditions - UK

General Terms and Conditions - EU

Outsourcing - Banking secrecy - Country list

Currency converter Mastercard

Currency converter VISA

Imprint

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Data Protection Notice

Special conditions for E-wallets

Travel insurance terms and conditions

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Select ∨

Account   Card   Advantages   More